



Office of the Administrative Director - Financial Services Department

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July 31, 2014

MEMORANDUM

TO: All Interested Parties
FROM: Janell Kim, Financial Services Administrator
SUBJECT: **ADDENDUM NO. 1, RFP NO. J15085
TO PROVIDE IBM Z9 NATURAL/ADABAS/CICS/COBOL
AND AS400 DB400/COBOL/CL/JAVA SYSTEM CONSULTING,
DEVELOPMENT, IMPLEMENTATION AND SUPPORT SERVICES TO
THE JUDICIARY, STATE OF HAWAII,**

Transmitted herewith and through our Judiciary website at www.courts.state.hi.us under "General Information" and "Business with the Judiciary" is Addendum No. 1 to RFP No. J15085 for your review. Questions relating to the technical aspects of this RFP or Addendum may be directed to Leonard Fernandes of the Judiciary Telecommunications & Information Services Division, at (808) 538-5371 or Email leonard.w.fernandes@courts.hawaii.gov. Other questions may be directed to Jonathan Wong in the Contracts & Purchasing Office at (808) 538-5805 or Email jonathan.h.wong@courts.hawaii.gov. Thank you.

/s/ Janell Kim

RFP NO. J15085 – ADDENDUM NO. 1
Questions and Answers

Q1. What is the preferred mode of HAJIS/JUSTIS integration with third party systems?

A1. *FTP of fixed format files.*

Q2. What is the current maintenance team size [functional/technical]?

A2. *HAJIS – 1 (0 experienced), 1 vacant position.*
JUSTIS -2 (1 experienced).

Q3. Can the following documentation of the HAJIS/JUSTIS and other sub systems made available?

- a. **Business Requirements Document**
- b. **Functional/Requirement Document**
- c. **Technical Architecture & Design Document**
- d. **Database Schema Document**
- e. **Documentation on defect history. In other words, what is the bug tracking tool that they use?**

Will we be given access to the same?

A3. *a, b, and c. – Not available for either system.*
d. HAJIS – Not available. JUSTIS – Partial/Draft documents available.
e. System used is JIRA, vendor will have access.

Q4. Per RFP the work may not be continuous.

A4. *Your statement is correct.*

Q5. Is there any technical & functional team presently exists to perform knowledge transfer to vendor?

A5. *JUSTIS - one (1) technical team member available, no functional team members.*
HAJIS – No technical or functional team members available.

Q6. What is the current user base for the present systems?

A6. *JUSTIS – 978 total with 495 active accounts.*
HAJIS – 2528 users.

Q7. What is the peak and off peak working hours?

A7. *JUSTIS – Peak working hours - Monday to Friday, 7:45 AM to Noon.*
– Off peak working hours - Monday to Friday, 1:00 PM to 4:30 PM.
HAJIS – Peak working hours – Monday to Friday, 8:30 AM to 10:30 AM
– Off peak working hours - Monday to Friday, 2:00 PM to 4:00 PM

Q8. What is the planned maintenance window?

A8. *JUSTIS – Maintenance windows can be planned during weekends with administrative approval.*

HAJIS – Monday to Saturday, Midnight to 4:00 AM, Sunday – Midnight to Noon.

Q9. Are there any defined existing SLAs?

A9. *No.*

END OF ADDENDUM NO. 1